

## **INFORMATION TECHNOLOGY**

### **CONTACT PERSON**

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### **OVERVIEW**

Information technology (IT) is transforming college life by enabling the delivery of "anywhere - anytime" individualized education. The IT Department provides services that support campus-based teaching, learning, and research by way of technology-enhanced classrooms, computer labs, high-speed networks (wired and wireless), and technical support. The IT Department also creates LCSC's digital campus environment by implementing products such as LCMail (student e-mail), Blackboard (online courses), interactive video (real-time distance courses), and WarriorWeb (online course registration).

### **OPEN COMPUTER LABS**

Students have access to three open computer labs in Lewiston and one lab in Coeur d'Alene. In Lewiston the labs are located in the Library (LIB) room 172, Sacajawea Hall (SAC) room 146 and the Student Union Building (SUB) room 202. In Coeur d'Alene the lab is in the portable classroom at 931 River Ave.

### **STUDENT NETWORK/PHONE ACCESS**

Students are provided high-bandwidth access to the Internet. Key elements of this access include:

- **WIRELESS NETWORK ACCESS**  
A wireless network is available to access the internet inside all major campus buildings, and outdoors on the lawn surrounding the Student Union Building and Sam Glenn Complex. Students can use their own laptops or checkout wireless laptops at the SUB Information Desk. (Note: Wireless is not available in either Clark or Talkington Hall)
- **RESIDENCE HALL NETWORK ACCESS**  
Every residence hall room is equipped with a high-speed internet access for each student living in the suite. (Note: Wireless is used for student access in Clearwater Hall.) Contact the Help desk to solve problems connecting to the campus network (see following section on Help Desk).
- **OTHER NETWORK ACCESS**  
Internet access is also available from various locations on campus including kiosk systems located at various sites, and from all student computer labs.
- **RESIDENCE HALL TELEPHONE ACCESS**  
Local phone service is provided to all students living in residence halls for no additional charge. Students are required to provide their own telephone, and a calling card for any long distance needs. Telephone jacks in residence halls are continuously activated, so students have immediate phone access.

### **HELP DESK**

The IT Help Desk provides a broad range of support on campus. Students should contact the Help Desk for problems with passwords, internet connectivity, LCMail or WarriorWeb.

There are three ways to reach the IT Help Desk:

1. Via e-mail at [helpdesk@lcsc.edu](mailto:helpdesk@lcsc.edu)
2. By phone at (208) 792-2231
3. In person at Sam Glenn Complex room 112.

### **LCMAIL**

LCMail is the College's official means of communication. Faculty and staff will use LCMail to send information electronically to students via the News Section. A username and password for LCMail is created when a new student first registers for classes. This username will remain the same during all subsequent enrollment at LCSC, and can be retained for personal use as an LCSC alumnus or alumnae. Because LCMail resides on the web, students can read their e-mail from anywhere on earth that has an internet connection. Access LCMail via <http://lcmail.lcsc.edu>

### **WARRIORWEB**

WarriorWeb provides online access to LCSC course information as well as students' academic history. Students are assigned a secure WarriorWeb username and password upon submitting an application to the college. From this point forward they can use WarriorWeb to register for classes, print a schedule for the current term, print financial aid award letters, check grades, view academic transcripts, and much more. Like LCMail, WarriorWeb can be reached from anywhere that has internet connection. Access WarriorWeb from the college's homepage at [www.lcsc.edu](http://www.lcsc.edu) or directly at <http://warriorweb.lcsc.edu>.