

Using WarriorWeb to Access BbCE Courses

A step-by-step guide

Go to WarriorWeb (<http://warriorweb.lcsc.edu>) and click
“Enter”...

The screenshot shows the WarriorWeb website for Lewis-Clark State College. The browser window title is "WarriorWeb - Lewis Clark State College - Mozilla Firefox". The address bar shows "https://watest.lcsc.edu/". The page header features the Lewis-Clark State College logo and the text "WarriorWeb Enter". A large white arrow points to the "Enter" button. Below the navigation bar, there are several sections:

- What is WarriorWeb?**: A section explaining that WarriorWeb is the source for online student records and course information, including search and registration, schedule printing, and transcript access.
- Frequently Asked Questions**: A section with a "Frequently Asked Questions" link.
- Problems?**: A section providing contact information for the Help Desk for WebCT or technical support questions, including login, password, etc., via email (helpdesk@lcsc.edu) or phone (792-2231).
- Help Desk Extended Hours**: A section detailing extended hours for the IT Helpdesk during the first two weeks of the Fall Semester, from August 29th to September 1st, 8:30am - 6:00pm, and from September 2nd to September 8th, 9:00am - 5:00pm.
- Web Outages**: A section listing outages on September 15, 5am-7:30am, and the second Friday of each month, 5am-7:30am.
- Important Dates and Resources**: A section listing various resources such as SHIP waiver, Student Health Insurance Program, Search for Sections, Academic Calendar, Student Course Evaluations, WebCT Information, Registrar, Controller's Office, and FAQ's.

The footer of the page includes the Lewis-Clark State College logo and contact information: "Lewis-Clark State College • 200 8th Avenue • Lewistown, ID 83201 • (208) 792-2232. Web site maintained by the webmaster@lcsc.edu".

You're at a guest level of access, click *Log In* to continue...



The screenshot displays the top navigation bar of the Lewis-Clark State College website. On the left, the college logo and name are visible. On the right, a large white arrow points to the right with the text "Click Log in". Below the arrow, there are links for "Log In" and "Main Menu". Further down, there are links for "Sections" and "Closed Class List".

Welcome Guest!

WarriorWeb gives students, applicants, and faculty access to our databases.

To enter WarriorWeb, click Log In above.

To Search for Sections, click the link above.

See the links below if you need help getting your User ID and password

At the bottom of the page, there are links for "What's my User ID?", "What's my password?", "WarriorWeb FAQs", and "Accessibility". On the right side of the footer, there are links for "Log In" and "Main Menu", and the text "WarriorWeb 3.0" and "POWERED BY DATATEL".

Fill in your information...

Log In - Mozilla Firefox

File Edit View History Bookmarks Tools Help

https://watest.lcsc.edu/WebAdvisor/WebAdvisor?TORENDX=5074178474855-LGRQ&URL=http%3A%2F%2Fwatest.lcsc.edu%2FWebAdvisor%2FWebAdvisor%3F%2...

Simon Fraser University

Getting Started Latest My Block

Lewis-Clark State College (Untitled) My Blackboard search Log In MySpace.com

Lewis-Clark State College
connecting learning to life

Log In Main Menu

Welcome Guest!

Log In

User ID:

Password:

Show Hint

SUBMIT

Log In Main Menu

WarriorWeb 3.0
POWERED BY ORACLE

Click *Submit* to access your account...

The image shows a screenshot of a web browser displaying the login page for Lewis-Clark State College. The browser's address bar shows the URL: <https://watest.lcsc.edu/WebAdvisor/WebAdvisor?TOKENIDX=5074178474855=LGRO&URL=http%3A%2F%2Fwatest.lcsc.edu%2FWebAdvisor%2FWebAdvisor%3F%3F>. The page header includes the Lewis-Clark State College logo and the tagline "connecting learning to life". In the top right corner, there are links for "Log In" and "Main Menu". Below the header, a "Welcome Guest!" message is visible. The main content area contains a login form with the following fields: "User ID" with the value "maloth", "Password" with the value "*****", and a "Show Hint" checkbox. A large white arrow with the text "Click Submit" points down to a grey "SUBMIT" button. The footer of the page includes "Log In", "Main Menu", and "WarriorWeb 1.0" with "POWERED BY DATATEL" below it.

Go to Current Schedule...

The screenshot shows the WarriorWeb interface for Lewis-Clark State College. At the top, there is a navigation bar with the college logo and name, and links for [Change Password](#), [Log Out](#), [Main Menu](#), and [Contact Us](#). Below this, there are links for [Search for Sections](#) and [Closed Class List](#). The main content area features a welcome message for Thomas A. Hennigan and instructions on how to use the system. A navigation menu on the right contains links for [Applicants](#), [Students](#), [Current Schedule \(Students Only\)](#), and [Faculty](#). A light blue arrow points to the [Current Schedule \(Students Only\)](#) link. The footer contains links for [What's my User ID?](#), [What's my password?](#), [WarriorWeb FAQs](#), and [Accessibility](#), along with the [Change Password](#), [Log Out](#), [Main Menu](#), and [Contact Us](#) links. The WarriorWeb logo and version number (3.0) are also present.

WebAdvisor Main Menu (Untitled) Lewis-Clark State College Blackboard Learning System InterActivities Windows Live Hotmail MySpace

Lewis-Clark State College
connecting learning to life

[Change Password](#) [Log Out](#) [Main Menu](#) [Contact Us](#)

[Search for Sections](#) [Closed Class List](#)

Welcome Thomas A. Hennigan!

WarriorWeb gives students, applicants, and faculty access to our databases.

To enter WarriorWeb, click Log In above.

To Search for Sections, click the link above.

See the links below if you need help getting your User ID and password

[Applicants](#)

[Students](#)

[Current Schedule \(Students Only\)](#)

[Faculty](#)

[What's my User ID?](#) [What's my password?](#) [WarriorWeb FAQs](#) [Accessibility](#)

[Change Password](#) [Log Out](#) [Main Menu](#) [Contact Us](#)

WarriorWeb 3.0
POWERED BY DATATEL

Go to your BbCE course...

Lewis-Clark State College
connecting learning to life

Log Out Main Menu Students Menu Help

Welcome Matthew A. Toth!

Schedule

Lewis-Clark State College, 500 8th Avenue, Lewiston ID 83501, 208-792-

Total Credits: 3.00

Course Name and Title	Status	Meeting Information	Creds	CEUs	Pass	Aud	Start Date
ART-100-60 (7254) Survey Art	New	08/27/2007-12/20/2007 Web-Based Instruction Days to be Announced, Times to be Announced Sam Glenn Complex, Room 52	3.00				08/27/07

OK

Log Out Main Menu Students Menu Help

WarriorWeb 3.0
POWERED BY JET SET

Use the Virtual Classroom link at the bottom of the page...

Section Information - Mozilla Firefox

File Edit View History Bookmarks Tools Help

https://wvtest.lcsc.edu/WebAdvisor/WebAdvisor?TOKEINDEX=7517663876&SS=1&APP=ST&CONSTITUENCY=WBST

Getting Started Latest Headlines My Blackboard

Lewis-Clark State College
connecting learning to life

Log Out Main Menu Students Menu Help

WELCOME MATTHEW A. TOTH!

Section Information

Title: Survey/Art
Course Section Number: ART-100-60
Description: An interdisciplinary consideration of the historical sequence of art styles; slides, lectures and discussions of architecture, painting, sculpture and other arts are seen from the viewpoints of the philosopher, the artist and the layperson
Credits: 3.00 CEUs
Start Date: 27 August 2007 End Date: 20 December 2007
Academics: Undergraduate

Web-Based Instruction Days to be Announced, Times to be Announced Sam Glenn Complex, Room 62

Faculty name	Phone	Extension	E-mail address	Instructional Method
Daniel S. Emerich				Web-Based Instruction

Virtual Classroom (BbCE)

OK

Log Out Main Menu Students Menu Help

WarriorWeb 3.0
POWERED BY SHIFTEL

Course Home Page

The screenshot shows a Blackboard course interface. At the top left is the Lewis-Clark State College logo and name. At the top right are links for 'My Blackboard', 'Accessibility', 'Help', and 'Log out'. Below the header, the course ID 'ART-100-60 1 - ART-100-60' is displayed. On the left is a 'Course Tools' sidebar with options like 'Course Content', 'Announcements', 'Assignments', 'Calendar', 'Chat', 'Discussions', 'Learning Modules', 'Mail', 'Media Library', 'Web Links', 'My Tools', and 'My Grades'. The main content area features a light blue background with scattered paintbrushes. The title 'SURVEY of ART' is written in a stylized blue font, with 'ART' being significantly larger. To the right of the title is a colorful collage of art supplies. A yellow sticky note on the left contains the text: 'Your course should launch. Be sure to read Read this First and your syllabus (if available)'. Below the title, it says 'Spring 2007' and 'The "Start Here" module will be available beginning Tuesday, January 16.'

Lewis-Clark State College
University Learning in 3D

My Blackboard | Accessibility | Help | Log out

ART-100-60 1 - ART-100-60

Your location: Home Page

SURVEY of ART

Art 100

Your course should launch. Be sure to read Read this First and your syllabus (if available).

Spring 2007

The "Start Here" module will be available beginning Tuesday, January 16.

Course Home Page

- You've reached the home page for the course.
- Once you are in BbCE, use the My Blackboard link in the upper right corner of the screen to access your other BbCE courses.



No Course Home Page?

- If you click on the Virtual Classroom link and get an error message:
 - The course might not have a BbCE component, or...
 - Info from WarriorWeb comes to BbCE in “batches”. Yours might not have come over yet.



Tune up for BbCE!

- Make sure you are running Internet explorer 6.0.28 or higher (this can be checked by going to the 'help' menu and selecting 'about internet explorer'. The version is listed first. It should say something like 6.0.2800.1106...xpsp... etc... and then a few lines down it has 'update versions' which should include SP1 (for service pack 1) and some others that start with the letter 'Q'.
- Go out to windows update website and make sure you are current with all the updates. This can be checked by going to the 'Tools' menu and selecting 'windows update'

Tune up for BbCE!

- In Internet Explorer, Tools menu, select 'internet options'
 - Under the general tab, click 'settings' and make sure the 'check for newer versions of stored pages:' is set to 'every visit to the page'
 - Under the general tab, click 'delete files' to delete temporary internet files
 - Under the privacy and security tabs, make sure the settings are 'medium'. Custom is okay also, as long as you aren't too restrictive.
 - Warriorweb/BbCE use cookies so you may want to 'delete cookies' under the general tab. This will erase all the stored information used for logging into any website. For example, if you do online banking a lot and when you start typing, it auto-populates the username and/or password for you, this will be lost.
- Double click on the clock in the bottom right hand corner of the screen to pull up time and date properties. Click the time zone tab and make sure that you have the correct time zone checked. Also make sure the box is check at the bottom to automatically adjust for daylight saving time changes.

Tune up for BbCE!

- Once you reach BbCE go to the Tools menu for Explorer
- Choose Pop-up Blocker and Allow Pop-ups from This Site or...
- Go to Pop-up Blocker Settings and add <http://bbce.lcsc.edu> to the list of allowed sites.
- Note: you might have “third party” pop-up blockers installed without knowing it (e.g. from the Yahoo Toolbar) you will have to disable these as well for many BbCE functions to work. See the manufacturers’ support sites for their procedures.

Tune up for BbCE!

- Many BbCE functions use Java “Applets” (little applications) to run, e.g. uploading attachments to discussion postings.
- Your Java version will be checked when you enter BbCE. You can update Java at <http://www.javacom>.
- The first time an applet loads you will be asked for permission for it to run. You must do so to use your courses successfully.

Tips n' Tricks...

- Make sure you close your WarriorWeb window once you are in BbCE .
- Your home computer: It's a good idea to have a backup computer that you can use, especially to check when you get an error message or are having other problems. If the backup computer isn't having the same problem, it's a good bet that the concern lies with your computer or your Internet Service Provider. If the problem occurs on more than one computer, especially ones using different ISPs, then the problem is more likely to be with an on-campus system.
- If you're using Norton's Security or another third-party security application you may need to adjust its settings to prevent interfering with BbCE quizzes. Consult your manual or tech support for the company that made the software. LCSC cannot provide support for security other than Windows' built-in security settings.

No one likes to be bounced around when they need help and we try to avoid that with our students. However, learning online involves several very different systems, including your home computer, and each system has different specialists assigned to support them. So, here's a few tips to help you get good help as soon as possible.

- LCMail (<http://www.lcmail.lcsc.edu>) hosts your campus email account but some instructors might post their syllabus or other class info there. Contact the Helpdesk (helpdesk@lcsc.edu or 208.792.2231)
- WarriorWeb (<http://warriorweb.lcsc.edu>) allows you to look up courses and register for them with your web browser. Your current roster is there and from there you can link to BbCE, which hosts the online portions of a course. Contact the Helpdesk (helpdesk@lcsc.edu or 208.792.2231)
- Blackboard CE the system that hosts online courses. It's supported by Distance Learning (bbce@lcsc.edu or 208.792.2239). Typical items they can help with include:
 - The link from WarriorWeb to my class isn't working.
 - A test or assignment I need to complete isn't available.
 - How do I post to or read other's posts in Discussions?
 - What's the best way to contact my instructor?
- Other systems: Some courses use sites that are hosted by textbook publishers, Edusite and Course Compass are two such. Also, some older courses are still hosted on www.lcsc.edu. You can recognize these courses as a new window should open for you when you leave Blackboard CE to go to the site. Support for these courses rests with the hosts or, in the case of www.lcsc.edu courses, with the instructor. See your instructor or the publisher's site.
- Out of our calling area? Just dial 800-879-0458 and use the last four digits of one of the numbers above as an extension.

Getting good help...

- Have this info ready:
 - Your name and Student ID
 - Course ID and instructor's name
 - Point at which the problem occurred (e.g. WarriorWeb or BbCE)
 - Description of problem
 - Include any error messages received
 - Phenomena (e.g. cycling through the same set of screens over and over again)