

Curriculum Vitae

Jenny M. Scott

LCSC Business Division
Thomas Jefferson Hall, Rm 208

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EDUCATION

- Gonzaga University, Spokane, WA, May 2006
Master of Arts, Organizational Leadership, G.P.A. 4.0
- Gonzaga University, Spokane, WA, May 1996
Bachelor of Business Administration, Finance, cum laude

CERTIFICATES

- Servant Leadership Certificate, Gonzaga University, 2006
- Facilitative Leadership Certificate, Interaction Associates, 2000

ACADEMIC EMPLOYMENT

Business Division, Lewis-Clark State College
Associate Professor, August 2019 - present
Assistant Professor, August 2016 – August 2019
Instructor (full-time), August 2013 – 2015; Tenure Track, August 2015 – August 2016
Lecturer (full-time), August 2012 – August 2013
Adjunct Instructor, August 2009 – May 2012

Business Department, Walla Walla Community College
Adjunct Instructor, August 2009 – December 2009

RELATED EMPLOYMENT

Northwest Leadership Strategies

Owner | Facilitator | Consultant, August 2007 - Present

Sample projects:

- Port of Lewiston – 5-year Strategic Plan, 2018 & 2013; Marketing Plan, 2014
- Lewis Clark Valley Chamber of Commerce – Facilitated Merge Process, 2010
- United Way of the L-C Valley – Board Leadership Training, 2015
- Clearwater Economic Development Assn. – Facilitated 5-year CEDS planning, 2009

Southeast Washington Economic Development Association, Clarkston, WA
Program Coordinator, September 2007 – November 2008

Town of La Conner, WA
Town Administrator, August 2004 – June 2007

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Related Employment, *continued*

La Conner Chamber of Commerce and Grand Coulee Dam Area Chamber of Commerce
Executive Director, Jan. 2003 – Aug. 2004 (La Conner); Sept. 1998 – May 1999 (GCD)

Avista Advantage, Spokane, WA (now: Engie Insight)
Alliance Manager / Product Manager / Business Analyst, April 2000 – July 2002

Spokane Teachers Credit Union, Spokane, WA
Member Service & Loan Officer, April 1997 - May 1998; June 1999 – April 2000

HONORS & AWARDS

- Warrior Faculty Spotlight (LCSC home page rotation), 2019 – present
- Selected to be faculty member spotlighted in LCSC's new Online Program Brochure, 2018
- Warrior Service Award for Outstanding Service & Dedication, 2014
- Awarded LCSC Course Development Grant for BUS498A (Senior Seminar I), 2013
- Adjunct Faculty of the Year, Lewis-Clark State College Business Division, 2011
- Certificate of Excellence, Avista Advantage, 2011
- The "I" Award (Integrity-Involvement-Innovation-Intelligence-Initiative), Avista Adv., 2001

SCHOLARLY ACTIVITY

- IACBE national conference *scheduled* presentation (April 2021):
Learn to Serve, Serve to Learn
- Textbook review for Pearson's *Principles of Management*, 2020
- NWELearn conference presentation:
The Engaged Online Experience, Oct. 2019
- IACBE regional conference presentation:
Let's Get Real – The Student Learning Experience, Oct. 2018
- Textbook review for Sage's *Management: An Evidence-Based Approach*, 2018
- University of Idaho Active Learning Symposium, workshop presenter:
Build Community: Create (and unlock) Classroom Culture, May 2017
- Co-authored and presented a methodology titled, *Servant Leadership in the Classroom: Helping Students Develop a Servant Leadership Philosophy*. Presented at IACBE Conference, Oct. 2013

Scholarly Activity, *continued*

- Institute of Organization Management, blog contributor:
 - o [*Maximize Your Core Value*](#), Feb. 2017
 - o [*From Plan to Action: Embrace – Own – Go!*](#), October 2016
 - o [*Organizational Creativity is Requisite, Not Just a Bonus*](#), April 2016
 - o [*Do You Have a Leadership Philosophy?*](#), Oct. 2015
 - o [*Wanted: The Authentic Leader \(Carbon Copies Not Allowed\)*](#), Feb. 2015
 - o [*Good to the Third Power*](#), Oct. 2014

PROFESSIONAL PRESENTATIONS & SPEAKING ENGAGEMENTS

- LCSC PDT: *Effective Teams*, 2019
- LCSC PDT: *Renaissance Leadership for Today* – 2017 & 2016
- LCSC Work Scholars program guest presenter on *Emotional Intelligence*, 2016
- LCSC PDT: *IQ Aside, How's your EQ?* – 2015
- Leadership LC Valley Retreat - Emotional Intelligence session presenter, 2015
- Walla Walla City Council & Staff – Ethics training session presenter, 2015
- Institute of Organization Management (US Chamber of Commerce), Faculty member, 2014
- Lewis Clark Valley Chamber of Commerce – Biz Expo training session presenter, 2013
- Lewis Clark Valley Chamber of Commerce – Annual Banquet guest speaker, 2011
- Center for Nonprofit Success (WA D.C.) – seminar presenter, 2009
- Washington Chamber of Commerce Executives – conference presenter, 2007
- Wellness & Educational Strategies Seminar, Spokane, WA – seminar presenter, 2007

SERVICE to Business Division

- Developed new Internship Program Manual, 2019
- Capstone Team, member, 2013 - present
- Internship Program, committee member, 2018-19
- Management program, committee member, 2018-19
- Division Retreat Team Activity Co-facilitator, 2018

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Service to Business Division, *continued*

- Created and submitted documentation to Curriculum for moving Special Topics course on Nonprofit Management to catalog, 2018
- Leadership Minor, committee member, 2017-18
 - o co-developed new course description, syllabus/outcomes/assessment (BUS 364)
 - o solely developed complete BUS 364 course for online delivery
- Student Orientation Activity Co-leader, 2015-2017
- Re-designed online course (BUS 360 Leadership) following Quality Matters rubric, specifically with ADA compatibility, 2017
- Internship Program information session, planner & presenter, 2017
- Developed and taught a new Business Elective course / Special Topic: Nonprofit Management, both online and on-campus (ONC: experiential learning with local nonprofits), 2017-2018
- Internship representative to Chamber of Commerce luncheon, 2016
- Internship program, lead re-development, 2015-16
- Advisory Committee, meeting surveyor/session activity leader, 2015, 2013 and 2012
- Assistant Professor of Marketing, search committee member, 2014
- Administrative Assistant position, search committee member, 2013
- Re-designed online course (BUS 498A Senior Seminar I) following Quality Matters rubric, 2013

SERVICE to Campus

- LC Faculty Leadership Institute cohort meeting facilitator, 2020
- LC Faculty Leadership Institute workshop presenter:
Self-Insight, Reflection & Direction, March 2020
- eLearning pioneer instructor for Canvas pilot course, 2020
- LC Faculty Leadership Institute workshop presenter:
Conflict, Cohorts, and Change, Nov. 2019
- LC Faculty Leadership Institute, organizing team member, 2019 – present
- Center for Teaching & Learning session presenter:
Student Engagement Online, 2019
- Center for Teaching & Learning's "Idea & Inspiration page" contribution on [Learning Agreements/Class Code](#), 2018

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Service to campus, *continued*

- Center for Teaching & Learning's "Faculty Spotlight: Connecting Learning to Life" contribution on [Experiential & Service Learning with local nonprofits](#), 2017
- Faculty Affairs committee member, 2014 – present
- Learning Management System, review committee member, 2017-18
- Faculty & Staff – Retention Focus Group member, 2017
- Work Scholars Assistant Director position, search committee member, 2017
- First Year Experience program faculty member, 2016
- ID300 (Values/Ethics core requirement) Retreat, participant, 2017
- Testing Center position, search committee member 2016
- Center for Teaching & Learning, discussion facilitator for new faculty, 2015
- Business & Technology Services Business Management program review panel participant, 2015

PROFESSIONAL DEVELOPMENT

- IACBE national conference attendee, 2019
- LCSC Faculty Book Club, participant, 2019 & 2016
- Accessible PowerPoint training session attendee, 2018
- LCSC Center for Teaching & Learning "Spatial Learning/Geography of Classroom" attendee, 2018
- Uofl Active Learning – Zoom sessions: "Using SMS Twitter in Online Classes" and Efficiency & Effectiveness in Online Classes, 2018
- Center for Teaching & Learning – Micro-lecture workshop attendee, 2017
- Northwest e-Learning conference attendee, 2017 & 2015
- Active Learning discussion sessions with the Uofl at LCSC Teaching & Learning Center, 2017
- IACBE conference attendee, 2016, 2015, and 2013
- SnagIt training session, attendee, 2016
- LCSC Center for Teaching & Learning Assessment Workshop I, attendee, 2016
- Student Internship & Risk Management webinar participant, 2016
- UI Women's Leadership Conference attendee, 2015
- LCSC Advisor Training attendee, 2015
- LCSC Faculty Unplugged and Blackboard Advanced training session attendee, 2014-15

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Professional Development, *continued*

- Servant Leadership Institute conference attendee, 2015
- UW Tacoma Center for Leadership & Social Responsibility conference attendee, 2012

COMMUNITY SERVICE

- Horizon Christian School (Hood River, OR), marketing plan, 2019
- The Princess Project (Lewiston), consulted on steps to obtain 501(c)3 status, 2018
- Clarkston's Distinguished Young Women program, Mistress of Ceremonies, 2017
- Lewis-Clark Valley Chamber of Commerce, Biz & Career Expo committee member, 2016
- Washington's Distinguished Young Women program, Mistress of Ceremonies, 2014 & 2015
- Abundant Life Church board member, 2014-2015
- City of Clarkston Community Development, committee member, 2008
- Lewis Clark Young Professionals, Founder & Chair, 2008
- Skagit Valley Tulip Festival Board of Directors, 2005 – 2007
- Skagit County Chamber Executive Directors Association, 2003-2004
- Skagit Valley Herald Christmas Fund, Program Volunteer, 2002
- Chewelah Junior Miss Committee, 1993 – 2001
- Consumer Credit Counseling Services, Education Facilitator, 1997 – 2001

ASSOCIATION & PROFESSIONAL MEMBERSHIPS

- Academy of Management, member, 2015-2016
- Lewis Clark Valley Chamber of Commerce, member 2007-2017