

NAVIGATING GLOBAL CARD ACCESS

What will the site look like?

This is the link for *Global Card Access*: <https://www.bankofamerica.com/globalcardaccess>

This is the landing page where users will log in:

The screenshot shows the Bank of America Global Card Access landing page. At the top, the Bank of America logo is on the left, and a help icon and phone icon are on the right. Below the logo, the text "Global Card Access" is displayed. A large banner image shows a person's hands holding a smartphone and a credit card. Overlaid on the left side of the banner is a login form with the following elements: a "Changed password" notification, a "User ID" input field, a "Password" input field, a "Sign in" button, and a "Forgot ID/Password" link. Below the banner, there are three main sections: "Apply for a New Card" with a hand icon and a link to "Apply now"; "Register a Card" with a card icon and a link to "Register now"; and "GCA Mobile App" with a phone icon and text about managing the account. At the bottom, there are three more sections: "Mobile Wallet" with a wallet icon, "Digital Statements" with a document icon, and "Helpful Resources" with a question mark icon.

This is the post-login dashboard in GCA. After logging into GCA, users can click “Works” at the top of the screen.

The screenshot shows the Bank of America Global Card Access post-login dashboard. At the top, the "Global Card Access" and "Works" tabs are visible, with "Works" highlighted by a yellow box. Below the tabs, the Bank of America logo is on the left, and the user's name "Jessica Waddington" and a help icon are on the right. The main navigation bar includes "Home", "Transactions", and "Card Management". The dashboard is divided into two main columns. The left column contains two sections: "Alerts" with a description of account, transaction, and suspicious activity alerts, and a "Register a card" button; and "PIN Check" with a description of accessing new or forgotten PINs quickly, and a "Register a card" button. The right column contains two sections: "My tasks" with the text "No tasks at this time," and "Quick actions" with links to "Register a card", "Apply for a card", and "Check application status".