

SEL Computer Security Steps

Summary of a Webinar presentation for Idaho Commerce by Frank Harrill, SEL on 8-11-20

Example

Small businesses have become top targets for online theft of information and funds.

Example:

An Idaho contractor who was doing business as usual. A customer they had recently completed a significant job for and invoiced was contacted by a third party impersonating the contractor. The email asked the customer to deposit the payment for the invoice into a Wells Fargo bank account. The customer tried to do this but received a warning message so did not proceed. The contractor was contacted for verification and told the customer they did not have a Wells Fargo bank account. They then discovered their computer had been hacked. Ransom, extortion, skimming, spying, and outright theft are common.

Security First Principals

- 1. Rapid Incident Response. A plan in place to respond quickly to mitigate damage.
- 2. User Education and Testing because most breaches begin with a phishing email.
- 3. Multifactor Authentication
- 4. Risk-based timely patching

Considerations

- 1. Look in to insurance coverage.
- 2. Back-up your important data.
- 3. Never use the same password for more than one site and consider a password manager such as Last Pass <u>https://www.lastpass.com/</u> or Kee Pass: <u>https://keepass.info/</u>
- 4. Create a procedure in your company that requires second party verification for a payment change that is not by email or text.
- 5. Test your security and rate your risk with a company such as <u>https://webscan.upguard.com/</u>, <u>https://www.bitsight.com/</u>, FICO Cyber Risk Score: <u>https://www.fico.com/en/products/cyber-risk-score</u>, or: <u>https://securityscorecard.com/</u>
- To find out more: <u>https://www.cisecurity.org/controls/cis-controls-list/</u> Bonus: To find out about the NIST controls needed for some government contracting: <u>https://www.nist.gov/cyberframework</u>

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