



Common Scams that Target Small Business

- 1. Fake Checks and Fake Invoices
- 2. Tech Support and Website construction Scams
- 3. Credit Card Processing and Equipment Leasing Scams
- 4. Business Coaching and Promotion Scams
- 5. Social Engineering, Phishing, and Ransomware
- 6. Government Agency Imposter Scams-Like the IRS, SAM, or State Employment or Licensing
- 7. Utility Company Imposter Scams
- 8. Phone Directory Listing and Advertising
- 9. Unordered Office Supplies and Insurance
- 10. Changing Online Reviews

SCAMMERS' TACTICS

- Scammers pretend to be someone you trust. They make themselves seem believable by pretending to be connected with a company you know or a government agency.
- Scammers create a sense of urgency. They rush you into making a quick decision before you look into it.
- Scammers use intimidation and fear. They tell you that something terrible is about to happen to get you to send a payment before you have a chance to check out their claims.
- Scammers use untraceable payment methods. They often want payment through wire transfers, reloadable cards, or gift cards that are nearly impossible to reverse or track.
- With credit cards, scammers may want several smaller payments, rather than one big one.

Protective Steps

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- 1. Train Your Employees
- 2. Verify Invoices and Payments
- 3. Be Tech Savvy
- 4. Know Who You're Dealing With

Get the Details at this link from the FTC: <u>ftc.gov/tips-advice/business-center/guidance/scams-your-small-business-guide-business</u>

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