

eBytes

Your Newsletter from eLearning Services

Reminders about Student Technology Requirements

The majority of student technology issues eLearning receives are related to students using tablets, phones, or chromebooks.. In the [eLearning Student Handbook](https://www.lcsc.edu/media/7197/current-stu-hb.pdf) (Full URL: <https://www.lcsc.edu/media/7197/current-stu-hb.pdf>) the technology requirements are included on page 9.

Key points eLearning wants to remind faculty of as they hear of issues:

- Students must have access to a full desktop/laptop computer operating system.
- Accessing online courses from a tablet or phone is not sufficient to perform certain Canvas functions.
- Chromebooks are NOT recommended. Certain Canvas features and some software programs used by campus departments (including Word, Excel, and PowerPoint) will not run on the Chromebook operating system.
- Students have access to Canvas Help 24/7/365, and should be using the Help link as the first step in the troubleshooting process.

The Top 3 of '23 - You Asked It, We'll Answer It!

Your instructional designers have compiled the three questions they were asked most often in 2023, and we want to share the answers with you! Join Angela and Carrie to unlock the answers to the "Top 3 of 2023."

- "My gradebook is broken! Can you fix it?"
- "I had a quiz question with the wrong answer. How do I regrade?"
- "I have a student with accommodations or who needs an extension. What should I do?"

This presentation will be in-person and remote, with one instructional designer in-person at the CTL and one joining you virtually.

Thursday, February 8th

Noon

In-Person at the CTL and on Zoom

CTL Zoom link:

<https://lcsc.zoom.us/my/centerforteachingandlearning>

FREE Virtual Conference February 5th-16th

All faculty and staff are invited to attend the **16th Annual "Transforming the Teaching & Learning Environment" 2024 Virtual Conference**. Here's how!

- Visit the [2024 Schedule of Sessions](#) page to view offerings
- Click the "Join session" link and register when prompted
- Enter first and last name and [lcsc.edu email](#) address
- All sessions will be recorded and available the following day
- Return to the [Schedule of Sessions](#) page and click "View Recording" to view a session
- You can also [view sessions from past conferences](#)

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Feb. 5 - Feb. 16, 2024